



Constant Contact Survey Results

Survey Name: Challenge of Change in Organizations Today

Response Status: Partial & Completed

Filter: None

May 05, 2009 9:22:48 AM

How frequently are you involved in or impacted by major change in your organization?

Answer	0%	100%	Number of Response(s)	Response Ratio
Several times a year			156	68.7 %
Annually			29	12.7 %
Bi-Annually			19	8.3 %
Once every 5 years			4	1.7 %
No major changes so far			1	<1 %
Other			12	5.2 %
No Response(s)			6	2.6 %
Totals			227	100%

What percent of major changes at your organization were successful in the last 12 months?

Answer	0%	100%	Number of Response(s)	Response Ratio
Zero			6	2.6 %
20%			29	12.7 %
40%			55	24.2 %
60%			49	21.5 %
80%			38	16.7 %
100%			10	4.4 %
No major changes in the last 12 months			4	1.7 %
Other			8	3.5 %
No Response(s)			28	12.3 %
Totals			227	100%

How does the success rate of major changes at your organization in the last 12 months compare to the success rate of major changes over the last 5 years?

Answer	0%	100%	Number of Response(s)	Response Ratio
Extremely more successful in the last 12 months			3	1.3 %
More successful in the last 12 months			74	32.5 %
No difference			70	30.8 %
Less successful in the last 12 months			33	14.5 %
Extremely less successful in the last 12 months			6	2.6 %
No major changes in the last 12 months			5	2.2 %
Other			7	3.0 %
No Response(s)			29	12.7 %
Totals			227	100%

How long does it take your organization to fully implement a major change?

Answer	0%	100%	Number of Response(s)	Response Ratio
Less than 6 months			29	12.7 %
6 months to less than 1 year			52	22.9 %
1 year to less than 3 years			82	36.1 %
3 years to less than 5 years			23	10.1 %
5 years or more			8	3.5 %
No Response(s)			33	14.5 %
Totals			227	100%

Has your organization experienced rapid major change during this recession?

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			110	48.4 %
No			85	37.4 %
No Response(s)			32	14.0 %
Totals			227	100%

How skilled are you at leading or managing these rapid changes?

Answer	0%	100%	Number of Response(s)	Response Ratio
Highly Skilled			45	19.8 %
Somewhat Skilled			135	59.4 %
Unskilled			14	6.1 %
No Response(s)			33	14.5 %
Totals			227	100%

How has the economic recession impacted people's readiness to change at your organization?

Answer	0%	100%	Number of Response(s)	Response Ratio
Positive Impact			65	28.6 %
Negative Impact			51	22.4 %
Neutral			77	33.9 %
No Response(s)			34	14.9 %
Totals			227	100%

Which of the following categories best describes the industry you work in?

Answer	0%	100%	Number of Response(s)	Response Ratio
Consumer Products			1	<1 %
Consulting			28	12.3 %
Education			21	9.2 %
Financial			12	5.2 %
Government			27	11.8 %
Health & Human Services			22	9.6 %
Industrial			0	0.0 %
Manufacturing			24	10.5 %
Hi-Tech			7	3.0 %
Technology			10	4.4 %
Non-Profit			12	5.2 %
Other			28	12.3 %
No Response(s)			35	15.4 %
Totals			227	100%